Prize Draw Terms and Conditions

The promoter of this prize draw is Creative Kernow, organiser of Krowji Christmas Open Studios 2026.

1. Entry is open to individuals aged 18 years or over who have attended Christmas Open Studios 2026 and completed a feedback form during the entry period. Employees of Creative Kernow and participating Christmas Open Studios 2026 tenants are not eligible to enter.
2. The prize draw opens at 5.00pm on 27 November 2026 and closes at 5.00pm on 4 December 2026. Entries received after this time will not be included.
3. Entries may be submitted via either the printed feedback postcard or the online feedback form. Only one entry per person is permitted, regardless of whether the printed feedback postcard or online feedback form is used. Duplicate entries will not be included in the draw.
4. To be entered into the prize draw, participants must provide their name and a valid email address or telephone number. Entries that are incomplete, illegible or do not comply with these terms and conditions may be excluded from the prize draw.
5. One winner will be selected at random from all eligible entries received across both entry methods.
6. The prize consists of one £25 voucher, funded by Creative Kernow, redeemable with a participating Christmas Open Studios 2026 tenant of the winner's choice. The winner must nominate their chosen participating tenant when claiming the prize. The voucher is valid for 12 months from the date of issue and is non-transferable. No cash alternative will be offered.
7. If the winner's chosen participating tenant ceases trading, or is otherwise unable to fulfil the voucher during its validity period, Creative Kernow may, at its discretion, allow the winner to nominate an alternative participating Christmas Open Studios 2026 tenant. Creative Kernow cannot guarantee the continued availability of individual tenants throughout the voucher's validity period.
8. The winner will be selected at random within two weeks of the closing date and contacted using the contact details provided. Email will be used where available; otherwise, the telephone number provided will be used. If the winner cannot be contacted or does not respond within 14 days of the first contact attempt, Creative Kernow reserves the right to select an alternative winner.
9. Creative Kernow's decision is final and no correspondence will be entered into regarding the outcome of the draw.

10. By entering the prize draw, participants acknowledge that Creative Kernow will use the personal data provided solely for the purposes of administering the prize draw and contacting the winner. Personal data will not be used for marketing purposes unless separate consent has been provided.
11. Personal data collected for the purpose of administering the prize draw will be deleted once the winner has been successfully contacted and the administration of the draw has been completed. Information about how Creative Kernow processes personal data can be found in the Privacy Notice: https://www.krowji.org.uk/privacy/
12. Creative Kernow may publish or make available information confirming that a valid prize award has taken place. Entrants will have the opportunity to object to this information being published or to request that less information is made available. Any additional publicity, including announcing the winner's first name on social media, will only take place with the winner's permission.
13. To the extent permitted by law, Creative Kernow accepts no responsibility for entries that are lost, delayed, incomplete or unable to be processed.
14. Creative Kernow reserves the right to amend these terms and conditions or cancel the prize draw only in exceptional circumstances beyond its reasonable control where this is necessary. Any changes will not materially disadvantage entrants.
15. These terms and conditions are governed by the laws of England and Wales.